Measure #284: Dementia: Management of Neuropsychiatric Symptoms – National Quality Strategy
Domain: Effective Clinical Care

2017 OPTIONS FOR INDIVIDUAL MEASURES:
REGISTRY ONLY

MEASURE TYPE:
Process

DESCRIPTION:
Percentage of patients, regardless of age, with a diagnosis of dementia who have one or more neuropsychiatric symptoms who received or were recommended to receive an intervention for neuropsychiatric symptoms within a 12 month period

INSTRUCTIONS:
This measure is to be reported a minimum of once per performance period for patients with a diagnosis of dementia seen during the performance period. The most recent quality-data code submitted will be used for performance calculation. This measure may be reported by eligible clinicians who perform the quality actions described in the measure based on the services provided and the measure-specific denominator coding.

Measure Reporting:
The listed denominator criteria is used to identify the intended patient population. The numerator options included in this specification are used to submit the quality actions allowed by the measure. The quality-data codes listed do not need to be submitted for registry-based submissions; however, these codes may be submitted for those registries that utilize claims data.

DENOMINATOR:
All patients, regardless of age, with a diagnosis of dementia who have one or more neuropsychiatric symptoms

Denominator Criteria (Eligible Cases):
All patients regardless of age
AND
Diagnosis for dementia (ICD-10-CM): A52.17, F01.50, F01.51, F02.80, F02.81, F03.90, F03.91, F05, F06.8, G30.0, G30.1, G30.8, G30.9, G31.01, G31.09, G31.83
AND
Patient encounter during the performance period (CPT): 90791, 90792, 90832, 90834, 90837, 96116, 96118, 96119, 96120, 96150, 96152, 96154, 97165, 97166, 97167, 97168, 99201, 99202, 99203, 99204, 99205, 99212, 99213, 99214, 99215, 99304, 99305, 99306, 99307, 99308, 99309, 99310, 99324, 99325, 99326, 99327, 99328, 99334, 99335, 99336, 99337, 99341, 99342, 99343, 99344, 99345, 99347, 99348, 99349, 99350
WITHOUT
Telehealth Modifier: GQ, GT
AND
One or more neuropsychiatric symptoms: G8947

NUMERATOR:
Patients who received or were recommended to receive an intervention for neuropsychiatric symptoms within a 12 month period

Numerator Options:
Performance Met: Neuropsychiatric intervention ordered (4525F)

**CLINICAL RECOMMENDATION STATEMENTS:**

For mild to moderate Alzheimer’s disease

The management of BPSD [Behavioral and Psychological Symptoms of Dementia] should include a careful documentation of behaviours and identification of target symptoms, a search for potential triggers or precipitants, recording of the consequences of the behaviour, an evaluation to rule out treatable or contributory causes, and consideration of the safety of the patient, their caregiver, and others in their environment. (Grade B, Level 3) (Third Canadian Consensus Conference on the Diagnosis and Treatment of Dementia, 2008)

For severe Alzheimer’s disease

The management of BPSD should begin with appropriate assessments, diagnosis, and identification of target symptoms and consideration of safety of the patient, their caregiver and others in their environment. (Grade B, Level 3) (Third Canadian Consensus Conference on the Diagnosis and Treatment of Dementia, 2008)
There are no fully comprehensive consensus guidelines for use of specific non-pharmacological approaches to neuropsychiatric symptoms. Patient heterogeneity, variations in care settings, and the broad range of non-pharmacological interventions having some empirical support impede uniform generalization. However, the following evidence statements serve as the evidence to support the measure and are quoted verbatim from the referenced clinical guidelines.

Nonpharmacologic interventions should be initiated first. Approaches that may be useful for severe Alzheimer disease include behavioral management for depression, and education programs for caregivers and staff to teach them how to recognize behavioral problems and to teach them behaviour-modification techniques. Music therapy and controlled multisensory stimulation (Snoezelen) are useful during treatment sessions, but longer-term benefits have not been demonstrated. (Grade B, Level 1) (Third Canadian Consensus Conference on the Diagnosis and Treatment of Dementia, 2008)

Except for emergency situations, non-pharmacological strategies are the preferred first-line treatment approach for behavioral problems. Medications should be used only as a last resort, if non-pharmacological approaches prove unsuccessful and they are clinically indicated. (California Workgroup on Guidelines for Alzheimer’s Disease Management, 2008)

Pharmacologic therapies should be initiated concurrently with nonpharmacologic interventions in the presence of severe depression, psychosis or aggression that puts the patient or others at risk of harm. (Grade B, Level 3) (Third Canadian Consensus Conference on the Diagnosis and Treatment of Dementia, 2008)

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The AMA’s and PCPI’s significant past efforts and contributions to the development and updating of the Measures is acknowledged. AANI and APA are solely responsible for the review and enhancement (“Maintenance”) of the Measures as of August 13, 2014.

AANI and APA encourage use of the Measures by other health care professionals, where appropriate.

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2017 Registry Individual Measure Flow

#284: Dementia: Management of Neuropsychiatric Symptoms

**Denominator**
- Start
  - Yes
  - **Diagnosis of Dementia as Listed in Denominator***
    - No
    - **Not Included in Eligible Population/Denominator***
      - No
      - **Encounter Codes as Listed in Denominator***
        - 1/1/2017 thru 12/31/2017
        - Yes
        - **Telehealth Modifier: GQ, GT**
          - Yes
          - **One or More Neuropsychiatric Symptoms G8947 or Equivalent**
            - No
            - Yes
              - **Include in Eligible Population/Denominator**
                - (8 patients)

  - Yes
  - **Neuropsychiatric Intervention Ordered**
    - Yes
    - **Data Completeness Met + Performance Met 4525F or equivalent**
      - 2 patients
      - $a^1$
    - No
    - **Neuropsychiatric Intervention Received**
      - Yes
      - **Data Completeness Met + Performance Met 4526F or equivalent**
        - 3 patients
        - $a^2$
      - No
      - **Neuropsychiatric Intervention Not Ordered, Reason Not Otherwise Specified**
        - Yes
        - **Data Completeness Met + Performance Not Met 4525F - 8P or equivalent**
          - 1 patient
          - $c^1$
        - No
        - **Neuropsychiatric Intervention Not Received, Reason Not Otherwise Specified**
          - Yes
          - **Data Completeness Met + Performance Not Met 4526F - 8P or equivalent**
            - 1 patient
            - $c^2$

  - No
    - **Data Completeness Not Met Quality-Data Code or equivalent not reported**
      - (1 patient)

**Numerator**
- **Data Completeness Met + Performance Met 4525F or equivalent (2 patients)**
- **Data Completeness Met + Performance Met 4526F or equivalent (3 patients)**
- **Data Completeness Met + Performance Not Met 4525F - 8P or equivalent (1 patient)**
- **Data Completeness Met + Performance Not Met 4526F - 8P or equivalent (1 patient)**

**SAMPLE CALCULATIONS:**

**Data Completeness**
- Performance Met ($a^1+a^2=5$ patients) + Performance Not Met ($c^1+ c^2=2$ patients) = 7 patients = 87.50%
- Eligible Population / Denominator (d=8 patients) = 8 patients

**Performance Rate**
- Performance Met ($a^1+a^2=5$ patients) = 5 patients = 71.42%
- Data Completeness Numerator (7 patients) = 7 patients

* See the posted Measure Specification for specific coding and instructions to report this measure.

NOTE: Report Frequency – Patient-Process

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The measure diagrams were developed by CMS as a supplemental resource to be used in conjunction with the measure specifications. They should not be used alone or as a substitution for the measure specification.
2017 Registry Individual Measure Flow  
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Please refer to the specific section of the Measure Specification to identify the denominator and numerator information for use in reporting this Individual Measure.

1. Start with Denominator

2. Check Patient Diagnosis:
   a. If Diagnosis of Dementia as Listed in the Denominator equals No, do not include in Eligible Patient Population. Stop Processing.
   b. If Diagnosis of Dementia as Listed in the Denominator equals Yes, proceed to check Current Encounter Performed.

3. Check Encounter Performed:
   a. If Encounter as Listed in the Denominator equals No, do not include in Eligible Patient Population. Stop Processing.
   b. If Encounter as Listed in the Denominator equals Yes, proceed to check Telehealth Modifier.

4. Check Telehealth Modifier:
   a. If Telehealth Modifier equals Yes, do not include in Eligible Patient Population. Stop Processing.
   b. If Telehealth Modifier equals No, proceed to check One or More Neuropsychiatric Symptoms.

5. Check One or More Neuropsychiatric Symptoms:
   a. If One or More Neuropsychiatric Symptoms equals Yes, do not include in Eligible Patient Population. Stop Processing.
   b. If One or More Neuropsychiatric Symptoms equals No, include in Eligible Population.

6. Denominator Population:
   a. Denominator population is all Eligible Patients in the denominator. Denominator is represented as Denominator in the Sample Calculation listed at the end of this document. Letter d equals 8 patients in the sample calculation.

7. Start Numerator

8. Check Neuropsychiatric Intervention Ordered:
   a. If Neuropsychiatric Intervention Ordered equals Yes, include in Data Completeness Met and Performance Met.
   b. Data Completeness Met and Performance Met is represented in the Data Completeness and Performance Rate in the Sample Calculation listed at the end of this document. Letter a1 equals 2 patients in Sample Calculation.
   c. If Neuropsychiatric Intervention Ordered equals No, proceed to Neuropsychiatric Intervention Received.
9. Check Neuropsychiatric Intervention Received:
   a. If Neuropsychiatric Intervention Received equals Yes, include in Data Completeness Met and
      Performance Met.
   b. Data Completeness Met and Performance Met is represented in the Data Completeness and
      Performance Rate in the Sample Calculation listed at the end of this document. Letter a2 equals 3
      patients in Sample Calculation.
   c. If Neuropsychiatric Intervention Received equals No, proceed to Neuropsychiatric Intervention Not
      Ordered, Reason Not Otherwise Specified.

11. Check Neuropsychiatric Intervention Not Ordered, Reason Not Otherwise Specified:
   d. If Neuropsychiatric Intervention Not Ordered, Reason Not Otherwise Specified equals Yes, include in
      Data Completeness Met and Performance Not Met.
   e. Data Completeness Met and Performance Not Met is represented in the Data Completeness in the
      Sample Calculation listed at the end of this document. Letter c1 equals 1 patient in the Sample
      Calculation.
   f. If Neuropsychiatric Intervention Not Ordered, Reason Not Otherwise Specified equals No, proceed to
      Neuropsychiatric Intervention Not Received, Reason Not Otherwise Specified.

12. Check Neuropsychiatric Intervention Not Received, Reason Not Otherwise Specified:
   a. If Neuropsychiatric Intervention Not Received, Reason Not Otherwise Specified equals Yes, include in
      Data Completeness Met and Performance Not Met.
   b. Data Completeness Met and Performance Not Met is represented in the Data Completeness in the
      Sample Calculation listed at the end of this document. Letter c2 equals 1 patient in the Sample
      Calculation.
   c. If Neuropsychiatric Intervention Not Received, Reason Not Otherwise Specified equals No, proceed to
      Data Completeness Not Met

13. Check Data Completeness Not Met:
   a. If Data Completeness Not Met equals No, Quality Data Code or equivalent not reported. 1 patient has
      been subtracted from the data completeness numerator in the sample calculation.

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**SAMPLE CALCULATIONS:**

<table>
<thead>
<tr>
<th>Data Completeness</th>
<th>Performance Met (a^2+q^2=5 patients) + Performance Not Met (c^2+p^2=2 patients) = 7 patients</th>
<th>87.50%</th>
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<tbody>
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<td></td>
<td>Eligible Population / Denominator (d=8 patients)</td>
<td>8 patients</td>
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</tbody>
</table>

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<th>Performance Rate</th>
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